



Happy Employees Create the Ultimate Customer Experience. At Protel BPO, We Work Diligently for Happy Employees.

Why are happy employees a priority? All the elements of happy employees work together to honor our people; to honor their culture; and to honor their contributions and talents for a better world. This allows Protel BPO to help boost an even more skilled local workforce in Belize ... and to keep the happy cycle going.

The Journey Begins



Happy employees start with our leadership & our company culture.

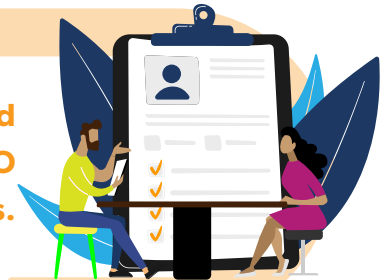
- A Culture of Open Door Leadership
- Promoting From Within
- Incentives and Morale Boosters
- Individual and Team Rewards
- Community Involvement
- A Team-First Attitude



On this foundation, the elements that go into a happy employee environment include:

- Incentives And Points Systems for Daily Success
- Internal Promotions and Training
- Self-Guided Community Service
- Team Allowance to Spend on Positive Things
- Team Building Events
- Celebrations of Milestones
- Quarterly Feedback Meetings
- An Open Door Policy for Improvements
- Open Door Leadership
- Internal Promotion Opportunities
- Mental Health Support
- Brand Camp In-Depth Agent Training

All guided & directed by our Protel BPO Culture Coaches.



AND guess what? That creates a high retention rate.



Ultimately the WIN is for our customer, who enjoys positive customer experiences & stronger brand loyalty.



And happy employees stay with the team, and are promoted from within. (So they're even happier).

Belize Tel: +(501) 223-3185/223-4837 Ext. 101